Okta SSO Configuration Guide

This document guides an Okta administrator through the steps necessary to set up Single Sign On (SSO) functionality via Okta with Brivo. For information and support using Okta with Brivo outside the scope detailed in this guide, please contact Okta.



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Configuration

When configuration is complete, Brivo will need the following information to establish the Okta SSO connection:

connectionName - See page 6 of this guide

Identity Provider Single Sign-On URL - See page 11 of this guide

X.509 Certificate - See page 11 of this guide

Configuring Okta for Single Sign On (SSO)

- 1. Login to the Okta Admin Console using your Okta account sandbox link.
- 2. Verify that you are using the Admin Console (A). If you are using the Developer Console, you will need to switch over to the Admin Console.

okta		Q Launch App	A Home	🌲 👻 上 Eugene 👻	+ Add Apps	Admin
Work	+					
Obrivo	Øbrivo	Øbrivo	В	Ø	ser O	
Brivo Technical Support	Brivo	Brivo	Brivo	Auth0-inta-test	Alicia Test	
Alicia Test 2						

3. If you see <> Developer Console (B) in the top left corner of your console, click on it and select Classic UI (C) from the dropdown menu.





4. In the Admin Console, click on the Applications (A) link.

	(1)	Dashboard
--	-----	-----------

Status		⊘
29 tasks require attention	>	People
28 people need their account activated	>	Search People
🤱 1 error in Group Push Mapping	>	Applications A
		Search Applications

5. The Applications page will display. Click on the Add Application (B) button.

Application:	S	
B 🛱 Add Application	Assign Applications	More 🔻

6. Click on the Create New App (C) button on the upper right side of the page.

Add Application				Create New App
CATEGORIES		O Search		
Featured				
API Management	6	Featured Integrations		See all
Apps	6114			
Apps for Good	9	Active Directory	ATLASSIAN	DocuSign
CASB	3	Active Directory	Atlassian Cloud	DocuSign
Directories and HR Systems	13	Provisioning	SAML, SWA, Provisioning	SAML, SWA, Provisioning
Security Applications	662			
Okta Applications	11			



7. To create a SAML integration, select Web (A) as the Platform and SAML 2.0 (B) for the Sign on method, and click on the Create (C) button to complete the process.

Create a New Application Integration		×
Platform	Web	
Sign on method	 Secure Web Authentication (SWA) Uses credentials to sign in. This integration works with most apps. SAML 2.0 	
	Uses the SAML protocol to log users into the app. This is a better option than SWA, if the app supports it.	
	OpenID Connect Uses the OpenID Connect protocol to log users into an app you've built.	
	C Create Cancel	

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Configuring General Settings

1. On the General Settings page, specify a name for your application in the App Name (A) field.

NOTE: In order to prevent problems with accounts with similar names, Brivo recommends that you use your Brivo account name and account number for the App Name entry. This will be unique and should avoid any problems.

2. Optionally, you may click on the Upload Logo button (B) and upload a logo image (.png, .jpg. or. gif only) with a maximum image size of 1400 by 400 pixels and a file size of less than 100kb. Be sure to check both checkboxes (C) for App Visibility. When complete, click Next (D)

App name	Brivo EZ Storage 2787073059	
App logo (optional) 👔	Ö	
	B Upload Logo	Browse
App visibility	Do not display application icon to users Do not display application icon in the Okta Mobile a 	pp



Configuring SAML Settings

A SAML 2.0 configuration requires a combination of information from both your organization and the target application. For help completing each field, use your app-specific documentation and the Okta tool tips.

The single sign on URL is the location where the SAML assertion is sent with a POST operation. This URL is required and serves as the default ACS URL value for the Service Provider (SP). This URL is always used for IdP-imitated sign-on requests.

1. Enter your single sign on URL (A) in the field provided. The single sign on URL is provided by Brivo with the connection name provided by the end-user.

https://login.brivo.com/login/callback?connection=(user provided connection name)

- 2. Check the **Use this for Recipient URL and Destination URL** checkbox (B).
- 3. Enter your audience URI (SP Entity ID) (C) in the field provided. This is the intended audience of the SAML assertion. This is usually the Entity ID of your application.

urn:auth0:brivo:(user provided connection name)

Note: It is suggested that you use your domain name for the user provided connection name. For instance, in the example below, we have used **ezstor** for the connection name.

SAML Settings		
GENERAL		
Single sign on URL	A https://login.brivo.com/login.	callback?connection=ezstor
	B 🗹 Use this for Recipient URL an	d Destination URL
	Allow this app to request oth	er SSO URLs
Audience URI (SP Entity ID) 👔	Curn:auth0:brivo:ezstor	
Default RelayState 🔞		
	lf no value is set, a blank RelaySta	te is sent
Name ID format 👔	Unspecified	¥
Application username 🕐	Okta username	¥
Update application username on	Create and update	•
		Show Advanced Setting

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When you create a new SAML integration, or modify an existing one, you may define custom attribute statements. These statements are inserted into the SAML assertions shared with your application.

4. In the Attribute Statements section, enter **email** in the name field (A), select **Unspecified** (B) from the Name format dropdown menu, and enter **user.email** in the Value (C) field.

ATTRIBUTE STATEM	ENTS		LEARN MOR
Name	Name format	Value	
email A	Unspecified	user.email C	•
Add Another			

5. When finished, click on the green Next button at the bottom of the page.

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Configuring Feedback

1. As an Okta customer adding an integration that is intended for internal use only, select the **I'm an Okta customer adding an internal app** (A) button. When selected, an additional set of optional questions appear and may be completed by the end user at your discretion.

3	Help Okta Support understar	nd how you configured this application
	Are you a customer or partner?	 I'm an Okta customer adding an internal app I'm a software vendor. I'd like to integrate my app with Okta

- 2. Click the green Finish button at the bottom of the page and you are returned to the Application Description Page.
- 3. Click on the Assignments (B) tab. By clicking on the green Assign (C) button on the left side of the page, you may Assign to People (D) or Assign to Groups (E) the ability to use Okta Single Sign On.



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4. For the purposes of this guide, we will assign a person. When the Assignment pop-up window appears, click on the Assign (A) button next to the people you wish and click Done (B) when finished.

Assign EZ Storage Single Sign On to People	
Q Search	
James Norton james.norton@ezstor.com	A Assign



5. You are returned to the Application Description Page.



6. Click on the Sign On tab (A) and then click on the View Setup Instructions (B) button.

EZ Stor	age Single Sign On Image Single Sign On Image View Logs
General A Sign On Mobile	Import Assignments
Settings	Edit
SIGN ON METHODS The sign-on method determines ho on methods require additional confi Application username is determined	a user signs into and manages their credentials for an application. Some sign- juration in the 3rd party application. by the user profile mapping. Configure profile mapping
SAML 2.0	
Default Relay State	
SAML 2.0 is not config	red until you complete the setup instructions.
View Setup Instruction	B Ita is available if this application supports dynamic configuration.
CREDENTIALS DETAILS	
Application username format	Okta username
Update application username on	Create and update C Update Now
Password reveal	Allow users to securely see their password (Recommended)



- 7. The How to Configure SAML 2.0 for Your Application page displays.
- 8. The Identity Provider Single Sign-On URL (A) and the X.509 Certificate (B) should be copied and provided to Brivo in the following steps.

How to Configure SAML 2.0 for EZ Storage Single Sign On Application

The following is needed to configure EZ Storage Single Sign On

https://dev-567529.oktapreview.com/app/brivodev567529_ezstoragesinglesignon_1/exks2uvrgj0xSU4I10h7/sso/saml Identity Provider Issuer: http://www.okta.com/exks2uvrgj0xSU4I10h7 X.509 Certificate: BEGIN_CERTIFICATE MIIDpDCCAoygAwIBAgIGAWOC/VDVMA0GCSqGSIb3DQEBCwUAMIGSMQswCQYDVQQGEwJVUzETMBEG A1UECAwKQ2FsaWZvcm5pYTEWMBQGA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECAwkU2FsaWZvcm5pYTEWMBQA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECAwkU4DHUHJvdn1kZXIXEzARBgNVBAMMCmR1di04Njc1MjkxHDAaBgkqhki059w08CQW DWI uZm9Ab2t0YS5jb20wHhcMHTgwNTIxMTMINjA5WhcNMjgWNTIxMTM1NzA5WjCBkjELMAkGA1UE BhMCVVMxEzARBgNVBAgMCkNhbG1mb3JuaWExFjAUBgNVBAcMDVNhbiBGcmFuY21zY28xDTALBgNV	A
dentity Provider Issuer: http://www.okta.com/exks2uvrgj0xSU4I10h7 C.509 Certificate: BEGIN CERTIFICATE MIIDpDCCAoygAwIBAgIGAWOC/VDVMA0GCSqGSIb3DQEBCWUAMIGSMQswCQYDVQQE&wJVUzETMBEG A1UECAwKQ2FsaWZvcm5pTEWBQGA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECwwLU1NPUHJvdmlkZXIxEzARBgNVBAMMCmR1di01Njc1MjkxHDAaBgkqhki09w0BCQEW DVI1uZm3Ab2t0YS5jb20wHincMMTgwMTIxMTM1NjASWhcNMjgwNTIxMTM1wzASWjCBkjELMAkGA1UE BhMCVVMxEzARBgNVBAgMCKNhbGImb3JuaWExFjAUBgNVBAcMDVNhbiBGcmFuY21zY28xDTALBgNV	
http://www.okta.com/exks2uvrgj0xSU4I10h7 .509 Certificate: MIIDpDCCAoygAwIBAgIGAWOC/VDVMA0GCSq0SIb3DQEBCwUAMIGSMQswCQYDVQQGEwJVUzETMBEG A1UECAwKQ2FsaWZvcm5pYTEVMB0GA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECwwLU1NPUHJvdm1kZXIXEzARBgNVBAMMCmR1di01Njc1MjxHDAaBgkqhkiG9w0BCQEW DW1uZm9Ab2t0YS5jb20wHhcNMTgwNTIxMTM1NjA5WhcNMjgwNTIxMTM1NzA5WjCBkjELMAkGA1UE BhMCVVMxEzARBgNVBAgMCkNhbG1mb3JuaWExFjAUBgNVBAcMDVNhbiBGcmFuY21zY28xDTALBgNV	
.509 Certificate: MIIDpDCCAoygAwIBAgIGAWOC/VDVMA0GCSqGSIb3DQEBCwUAMIGSMQswCQYDVQQGEwJVUzETMBEG A1UECAwKQ2FsaWZvcm5pYTEWMBQGA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECwwLU1NPUHJvdm1kZXIXEzaRBgNVBAMMCmR1di01Njc1MjkxHDAaBgkqhkiG9w0BCQEW DW1uZm9Ab2t0YS5jb20wHhcNMTgwNTIxMTM1NjA5WhcNMjgwNTIxMTM1NzA5WjCBkjELMAkGA1UE BhMCVVMxEzARBgNVBAgMCkNhbG1mb3JuaWExFjAUBgNVBAcMDVNhbiBGcmFuY21zY28xDTALBgNV	
BEGIN CERTIFICATE MIIDpCCAoygAwIBAgIGAWOC/VDVMA0GCSqGSIb3DQEBCwUAMIGSMQswCQYDVQQGEwJVUzETMBEG A1UECAwKQ2FsaWZvcm5pYTEWMBQGA1UEBwwNU2FuIEZyYW5jaXNjbzENMAsGA1UECgwET2t0YTEU MBIGA1UECwwLU1NPUHJvdmlkZXIxEzARBgNVBAMMCmRldi01Njc1MjkxHDAaBgkqhkiG9w0BCQEW DWluZm9Ab2t0YS5jb20wHhcNMTgwNTIxMTM1NjA5WhcNMjgwNTIxMTM1NzA5WjCBkjELMAkGA1UE BhMCVVMxEzARBgNVBAgMCkNhbG1mb3JuaWExFjAUBgNVBAcMDVNhbiBGcmFuY21zY28xDTALBgNV	
BAoMBE9rdGExFDASBgNVBAsMC1NTT1Byb3ZpZGVyMRMwEQYDVQQDDApkZXYtNTY3NT15MRwwGgYJ KoZIhvcNAQkBFg1pbmZvQG9rdGEuY29tMI1BIjANBgkqhkiG9w0BAQEFAACCAQ8AMI1BGQKCAQEA hkx4cBPdNLqGPOqII1+WbtGUfHQuqiciIBiJiX69JdaOKKNdb85euTMsCQ2F6BL2nd04SP+c/mbn xMGROLfd86tDQeXwPXJCIFEWV5FF/LG8d8yBsSu8ac9Cz2jIq27bxKsOXkkFJ2ae2gGmR/QWqIQ 9xqiVevgS8uS5680JK/acG94YZ7qKQKLBMIYTPvzJdndRtjI1CKu4x2ZnahvrEaaRtpKFceawvSzt gPJfh1NGRS2BoVKgfhGnbGit2tYJRXxy8EJkEG6G9KfV0FgYqCLCri5XKfXRgruT3vuH2gCHu2x Su6Q706q7rJrIY+9jHX2+fPLtr9CAs+RMwgVHQIDAQABMA0GCSqGSIb3DQEBCwUAA41BAQACbjqc kkdth91bj7Gz0iGwi40GvIFZ5NiDD+nxw9BKQYPSYI0DQEGm43pBBrW6xOWIVsg3h6d6YRjwArJY XnIQhEJQki6cFaS0U07ygLcZVD30CIx/LjLHG4txiA5Qg/Es5uqnREuXnaRDnv/hmptYxCE/VTIq AnbMD1a1SXWM5iQn2ocNDbJbuT0fjbWbB81BGG2uvPWkb7EfEXciu2kidUGv8i9sumGKm1YR88gc KXQQ88CCGC7V2nIGH+wjvJxF7GSn4KQs0wJWnghok+KuumoXH0XVgHfKggvcn1yTuDvt/PeEjK xx0A43N487kUFu0H6F89nmkEmXWTUKEwv	

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- 9. Open a browser window and go to https://forms.gle/qCbShAPGmhHTzyreA (an online fillable form).
- 10. Enter your email address (A), your Brivo account number (B), select Okta (C), select Local Auth enabled or disabled (D), and click Next (E).

Important Note: If Local Auth is disabled, all administrators MUST use the SSO integration to authenticate into their Brivo account. They will no longer be able to log in with their email address and password via the Brivo login screen. Additionally, administrators on this account will not be able to use Brivo Access app as SSO is not yet available with our mobile application.

SSO Configuration Form			
* Required			
Email address *			
Your email			
What is your Account Number? *			
Your answer B			
Which SSO provider are you using? *			
 Azure Okta 			
Do you want to disable local authentication? * Important Note: If local authentication is disabled, all admins MUST use the SSO integration to authenticate into their Brivo account. They will no longer be able to log in with their email address and password via the Brivo login screen. Additionally, admins on this account will not be able to use BOMA, as SSO is not yet available with our mobile application. Yes, disable local authentication No, keep local authentication enabled			
Next E Page 1 of 3			

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11. Enter the User Provided Connection Name from page 6 in the Connection Name (A) field, the X.509 Certificate information from page 11 in the X.509 Certificate (B) field, and the Identity Provider Single Sign-On URL from page 11 in the Identity Provider Single Sign-On URL (C) field. If you wish to have a copy of these responses sent to your email address, switch the Send me a copy of my responses toggle (D) and then click Submit (E).

SSO Configuration Form		
* Required		
Okta		
Please refer to the Okta configuration guide for detailed setup instructions: <u>https://www.brivo.com/docs/configuration-guides/Okta-SSO-Configuration-Guide_v1.1.pdf</u> Brivo recommends using your email domain name as your Connection Name (e.g., "@ <u>brivo.com</u> " would use "brivo" for Connection Name).		
Connection Name * Your answer		
X.509 Certificate * Your answer		
Identity Provider Single Sign On URL * Your answer		
Back Submit E Page 3 of 3		

12. All other steps concerning Okta SSO Configuration are handled by Brivo directly.

Revision List

Date	Version	Description
June 11, 2020	1.0	Initial Draft
June 22, 2020	1.1	Corrections and additions to instructions on pages 5 and 6
July 10, 2020	1.2	Addition of the SSO Configuration Form
July 31, 2020	1.3	Updated Google Form information on page 12
April 26, 2021	1.4	Updated content
August 25, 2022	1.5	Removed Onair references