



RADCO MAKES A RADICAL CHANGE TO IMPROVE SECURITY AND INCREASE SATISFACTION

THE CHALLENGE

The Met hired RADCO to manage the operations of the largest condominium community in California's San Fernando Valley, with 17 buildings and 65 to 125 units per building.

- The biggest concern owners expressed was the outdated security and the lack of effective access control
- The community room, tennis courts, pools and fitness center were a prime target for unauthorized visitors
- Re-keying was a nightmare since each building was keyed individually and there were thousands of doors

THE CHOICE

"I wanted one number to call when I need help. The data is not on site, it's safer with Brivo, and I've got the flexibility and ease of use I need to manage the system or delegate it to someone else. I have experience with three or four different systems. Brivo is the easiest interface I've seen."

-James Elliott | RADCO West Coast Director | Condominium Operations

THE CHANGE

- The access control and oversee 2,300 user records—with ability to expand
- The system is a one-stop shop for creating badges and for immediate control and reporting of all events
- Residents have access to the property and amenities, but only to their own residential building
- Separate access control groups were created for RADCO staff, service providers, guards and amenities
- RADCO doesn't need one IT expert on a dedicated computer for the system—they can quickly train staff
- The alert feature can be used to inform residents of a power failure, lockdown or unauthorized entry

"Imagine this size of property and the number of buildings—that's a lot of keys. We had hundreds upon hundreds of keys. Now, it is so much easier to manage access."

-Annotti | The Met Facilities Manager