

DVRs/NVRs Updated End of Life Announcement

May 11, 2018

Due to rapid progressions in technology and Brivo's promise to support the latest browsers and security infrastructure, we ended technical support for various DVRs July 1, 2015. If you are still using any of these older DVRs, you are strongly encouraged to contact your dealer for further details on the upgrade process and to identify the best replacement options.

Manufacturer	Model
Samsung	SHR-504X, SHR-516X, SHR-604X, SHR-708X, SHR-816X
American Dynamics	ADD600DVS025, ADD600DVS050, ADD800DVS025, ADD800DVS050, ADD600DVD050, ADD600DVD100, ADD600DVP050, ADD600DVP100, ADD800DVD050, ADD800DVD100, ADD800DVP050, ADD800DVP100
Dedicated Micros	Digital Sprite 2
Speco	TL Series, TH Series, TN Series (4/8/16 Models)
Pelco	DX8100, DX8000

Impact on Users of these DVRs

At the time of the original announcement, users of these DVRs were given two choices; they could upgrade to an Eagle Eye VMS or another supported video platform or continue using these devices past their end of support date.

Upgrading:

Brivo still recommends that users of the above DVR/NVR models replace their legacy hardware with one of our two fully integrated video solutions; Eagle Eye or our Online Video Recording (OVR) Platform. Brivo supports Eagle Eye bridges with storage capacities ranging from 1TB to 50TB ensuring that all migrating users storage needs can be met. Alternately, users can upgrade to our cloud based OVR platform.

Remaining on the old platform:

Brivo ended support for these DVRs on July 1, 2015, although the hardware itself could have remained functional beyond this date. However, Brivo cannot guarantee the devices ability to function with the current version of Brivo Onair. Brivo no longer supports the registration of any of these DVRs.



End of Life Milestones and Dates for DVRs and NVRs

Milestone	Date
End of Life Announcement	April 1, 2015
End of Life	July 1, 2015

For assistance with this transition, please contact your dealer or Brivo Technical Support by phone 866-274-8648 or via email at customercare@brivo.com.