



SOUPERGIRL GETS SUPER SECURE AS SHE GROWS HER BUSINESS

optimizing operating performance and ensuring protection



THE CHALLENGE

The pandemic forced Soupergirl to reconsider its strategies and operations. Following the closure of two retail stores, this small company turned its attention to optimizing shipping and delivery services while considering ways to expand safely and responsibly.

THE CHOICE

“We would not be able to feel secure at this point without Brivo as our partner.”

-Sara Polon, Founder of Soupergirl

WHY BRIVO

- Remove the stress of managing keys, codes, locks, and employee turnover.
- Manage, monitor, and report event activity from all locations in a single platform.
- Quickly deploy and revoke access control to any facility.

THE CHANGE

Soupergirl started as a mother-daughter dynamic duo venture selling seasonal inspired, handcrafted, all-natural soups to the hungry citizens of Washington, DC, and beyond. Much has changed for Soupergirl over their past 13 years of business. What started with farmer markets and catering grew to include retail locations, a production facility, shipping nationwide, and sitting on the shelves in Whole Foods, Costco and Wegmans.

Soupergirl operates from several locations, with client, vendor, and employee operations occurring at all hours of the day and night, necessitating a security solution that offers maximum privacy, safe access, and visibility to handle security incidents.

Brivo has become absolutely essential to keeping us safe and secure and also helping me with my productivity. I don't need to deal with the headache of keeping track of keys and codes.”

-Sara Polon

Everything Soupergirl does is backed by their mission always to cook responsibly, sustainably, and healthfully. From supporting local farmers, sourcing responsibly, composting, to clean water, certified plastic neutral, and fighting food waste and hunger.

“We need to be as efficient as possible. We need to have teams able to come in at different hours. They need to be able to get in and out according to schedule safely and securely”

-Sara Polon

STREAMLINED SECURITY ACCESS

Like many small businesses, Soupergirl began with a traditional alarm system. Onboarding people, keeping track of codes, managing keys, and changing locks were all logistical nightmares. There's also the inconvenience of responding to false alarms at 3:00 a.m., having to deactivate the alarm, and speak to the police, sometimes in inclement weather.

Transitioning to the Brivo security platform gives Polon peace of mind knowing she can provide precise access to trusted vendors dropping off produce, delivery drivers picking up food, or even late-night cleaning crews. Should someone quit, leave, or be let go, access for that person can easily be changed, mitigating security and safety risks to her locations and workers.

ABOUT BRIVO

Brivo is the global leader in mobile, cloud-based access control for commercial real estate, multifamily residential, and large distributed enterprises. Our comprehensive product ecosystem and open API provide businesses with powerful digital tools to increase security automation, elevate employee and tenant experience, and improve the safety of all people and assets in the built environment. Having created the category over twenty years ago, our building access platform is now the digital foundation for the largest collection of customer facilities in the world, trusted by more than 25 million users occupying over 300M square feet of secured space in 42 countries.

Our dedication to simply better security means providing the best technology and support to property owners, managers, and tenants as they look for more from buildings where they live, work, and play. Our comprehensive product suite includes access control, smart readers, touchless mobile credentials, visitor management, occupancy monitoring, health and safety features, and integrated video surveillance, smart locks, and intercoms. Valued for its simple installation, high-reliability backbone, and rich API partner network, Brivo also has the longest track record of cybersecurity audits and privacy protections in the industry.



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