



WHAT IS THE LATEST FIRMWARE?

Firmware is software that is embedded into hardware devices such as our Brivo control panels. Firmware controls how your devices behave.

Brivo automatically updates the firmware to the latest version when hardware is first connected to our servers. We recommend that you update the firmware on your existing Brivo hardware whenever new firmware becomes available. New firmware often fixes bugs, contains new features, and addresses security vulnerabilities.

The list below will be updated regularly to identify the current recommended version of Brivo firmware.

AS OF 05/27/2022 11:00 AM

Brivo Access Product Line	LATEST FIRMWARE VERSION
ACS6000, ACS300, & ACS100 Control Panels	6.1.9.1
ACS5000 and ACS-IPDC Control Panels	5.2.10.2

Brivo Onsite Product Line	LATEST FIRMWARE VERSION
Brivo Onsite Server All panels	3.4.7.2
Brivo Onsite All panels	1.4.0.5

INSTALL THE LATEST FIRMWARE

Please contact Brivo Customer Care at 866-274-8648 or email customercare@brivo.com to confirm that your control panel is loaded with the latest firmware. If it is not, please follow the instructions provided by Brivo Customer Care to upgrade your firmware to the latest version before proceeding with any installation.