Yardi Voyager and Brivo Integration

OVERVIEW

The Brivo-Yardi Voyager integration allows property managers and administrators to easily connect the two platforms, while ensuring their residents are provided with secure access credentials for building and unit entry points.

With the Brivo - Yardi Voyager integration, after resident data is added to Yardi, Brivo pulls in base building and unit access information based on the timelines identified and captured from Yardi.

Once the Yardi data is present in the Brivo platform, property managers and administrators can grant access privileges based on lease information such as move-in and move-out dates and times. Brivo simultaneously recognizes these start and end times and creates a "window" where the resident will be granted access. If no end date exists, as in the case of a new tenant with an indefinite lease, the access is considered perpetual until canceled.
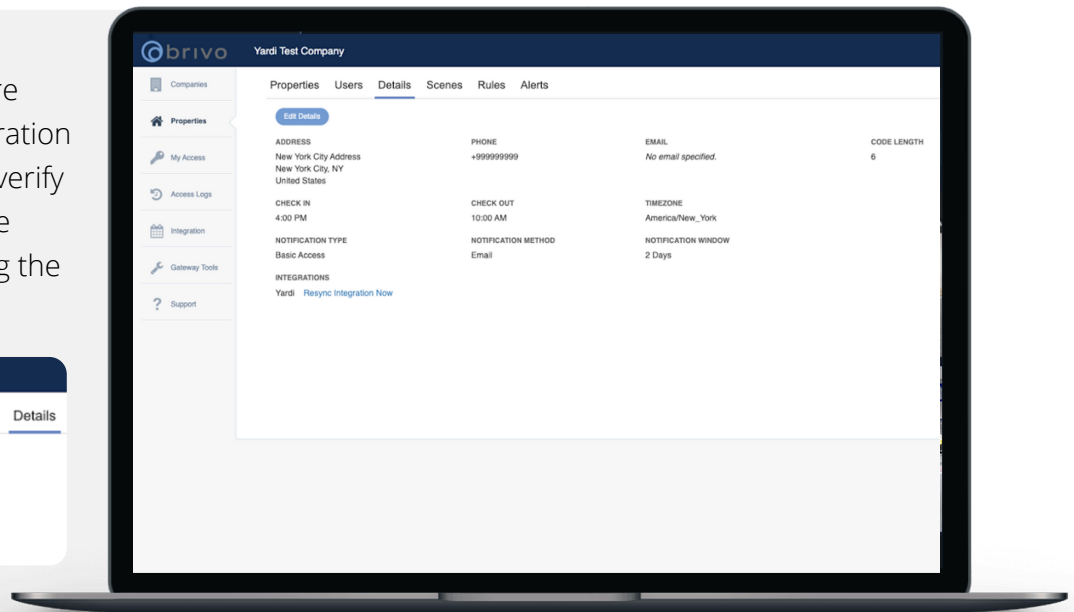
When a move out date has lapsed in Yardi, the access will be removed in Brivo and the resident will no longer have access to the unit.

In the Brivo - Yardi integration , Yardi serves as the single source of truth. A record in Brivo will only be removed if it is removed in Yardi, and Brivo will only reflect any edits that are made in Yardi. This ensures that there is only a single source record to edit and maintain.
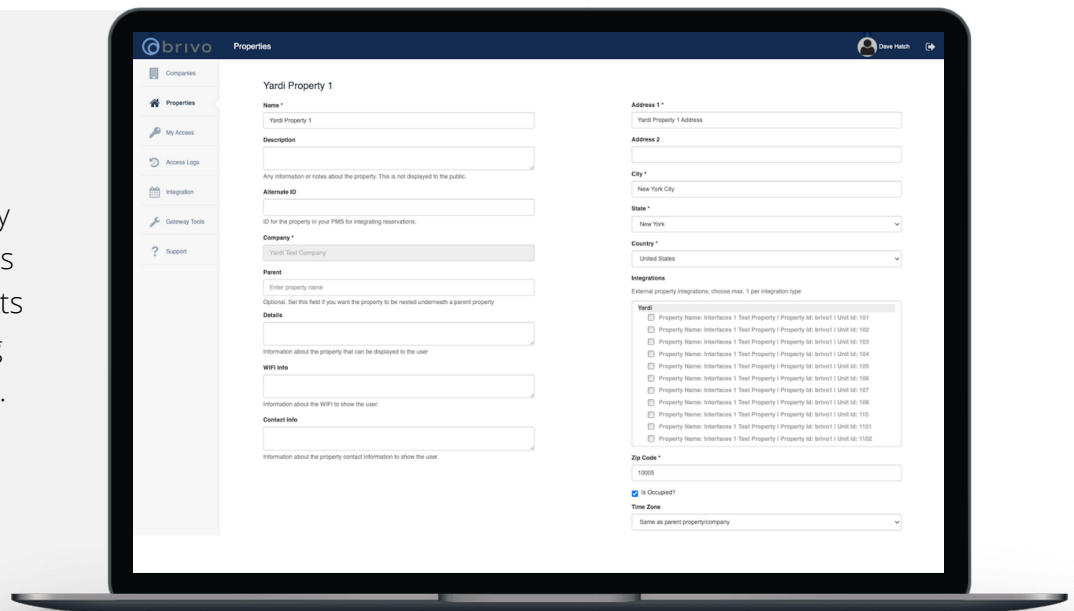
SETUP

1 Yardi clients can confirm that Brivo is a fully qualified standard interface vendor by viewing Yardi's Available Interface Vendor List-Client on Client Central.

2 Clients must submit a case in Yardi's Client Central, to their Yardi Account Manager, or core support team, to have the Brivo vendor package loaded into their database.

3 Clients can review/download the ILS Guest Card Interface Setup Guide from Client Central for detailed information on how to configure the interface.

4 If clients need additional assistance with configuration, their Yardi Account Manager or core support team can help.

5 Once Yardi has configured the interface, clients will provide Brivo with the following access information:

- Their Voyager URL
- Interface username
- Password
- Database name
- Server name
  (always the same as the database name)

6 Brivo pulls additional configuration data using the webmethods (GetVersion, GetPropertyConfigurations, etc.)

Once the credentials are provided and the integration is complete, users can verify the integration from the property and by viewing the details page.

Once the integration is complete, units can be synced by clicking "Edit Details" on the property details page. Here users can match up Brivo units with the corresponding Yardi unit to sync them.

The data syncing between Brivo and Yardi occurs hourly, but users can also manually update the sync at any time by pressing "Resync Integration Now", from the property details page.

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